

Configuring Netscape or Thunderbird Mail

Introduction

This section describes how to configure Netscape Mail 6.2x or later for use with Desktop Messaging.

Before you begin, ensure that you have all the information required to configure an Internet mail client. For more information, see “Requirements” on page 52.

Note: If Netscape is set up with a POP e-mail account, you must set up a different Netscape user profile for CallPilot. You cannot use a single profile for accessing both POP and IMAP accounts.

Defining outgoing mail server settings in Netscape

Netscape is designed for use with a single outgoing (SMTP) server. CallPilot messages must be sent using the CallPilot server—you cannot use a different outgoing server for CallPilot messages. Ensure that you follow these guidelines to ensure proper configuration of Netscape:

If you plan to use multiple mail accounts in Netscape, ensure that you specify a separate outgoing server for CallPilot. The CallPilot server should not be set as the default outgoing mail server for all your mail accounts. CallPilot server rejects e-mail messages with addresses or attachment types that are not supported by CallPilot.

Feature limitations

Netscape 6.2 and 7.0 releases do not support authenticated logon to an LDAP server. Without this support, you cannot view distribution lists in the CallPilot Address Book.

To define your CallPilot mailbox settings

- 1 Open Netscape Mail & Newsgroups.
- 2 Choose File>New>Account. The Account Wizard appears.



- 3 Select ISP or e-mail provider, and then click Next.
- 4 On the Identify page, type your name and CallPilot address in the boxes, and then click Next. Your address should be in the following form:
`<1618><mailbox number>@<ws245132.it.siu.edu>`
- 5 On the Server Information page, select IMAP.
- 6 In the Incoming Server section, type the CallPilot FQDN(ws245132.it.siu.edu) in the Server Name box.
- 7 In the Outgoing Server section, type the CallPilot FQDN(ws245132.it.siu.edu) in the Server Name box, and then click Next.

The Outgoing Server box only appears if a default outgoing mail server is not defined in Netscape. If a server is already defined, complete the configuration in the Account Wizard, and then follow the instructions in the procedure "To specify CallPilot server as the outgoing mail server", which follows.

Account Wizard

Server Information

Incoming Server
Select the type of incoming server you are using.

POP IMAP

Enter the name of your incoming server (for example, "mail.example.net").

Server Name:

Outgoing Server (SMTP)
Enter the name of your outgoing server (SMTP) (for example, "smtp.example.net").

Server Name:

Cancel Back Next Finish

If an outgoing server is not defined, type the CallPilot FQDN.

Account Wizard

Server Information

Incoming Server
Select the type of incoming server you are using.

POP IMAP

Enter the name of your incoming server (for example, "mail.example.net").

Server Name:

'smtp.jklmail.com' is set as your outgoing server (SMTP). You need only one outgoing server, even for multiple accounts. Normally you choose the outgoing server for your most active mail account. To specify additional outgoing servers, choose Mail & Newsgroups Account Settings from the Edit menu.

Cancel Back Next Finish

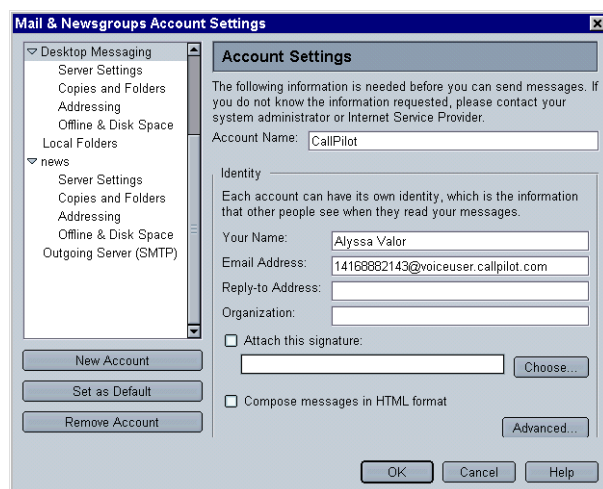
If an outgoing server is already defined, you must associate your CallPilot mailbox with the CallPilot server once you are finished in the Account Wizard.

Note:

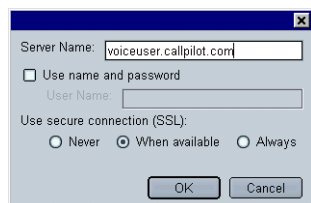
- You must use the CallPilot server as the outgoing mail server for your CallPilot mailbox.
 - Do not select CallPilot server as your outgoing mail server for other mail accounts that you set up in Netscape. CallPilot server rejects e-mail messages with addresses or attachment types that are not supported by CallPilot.
- 8 On the User Name page, type your CallPilot user identifier, then click Next.
 - 9 On the Account Name page, type a name for your CallPilot mailbox to help you to identify it in Netscape Mail, then click Next.
 - 10 On the Congratulations page, verify your CallPilot mailbox information, then click Finish.

To specify CallPilot server as the outgoing mail server

- 1 From the main Netscape window, choose Tasks>Mail & Newsgroups. The Mail & Newsgroups window appears.
- 2 Choose Edit>Mail & Newsgroups Account Settings. The Mail & Newsgroups Account Settings window appears.



- 3 In the account list, select Outgoing Server (SMTP).
- 4 Click Advanced. The Advanced Outgoing Server (SMTP) window appears.
- 5 Click Add. A new window appears.

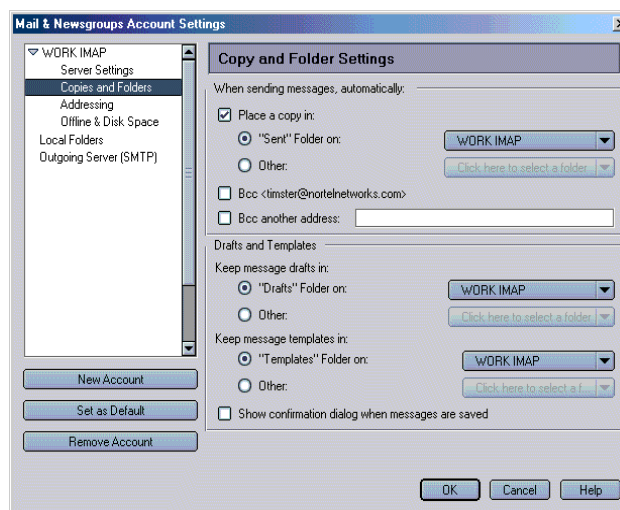


- 6 Specify the server settings.
 - a. In the Server Name box, type the CallPilot server FQDN.

- b. Ensure that the User name and password check box is not selected.
 - c. In the Use Secure connection (SSL) section, select Enable or Disable.
 - d. Click OK to save your changes.
 - e. Click OK to accept the list of outgoing servers.
- 7 In the account list, select your CallPilot account.
 - 8 On the Account Settings page, click Advanced. The Advanced Account settings dialog box appears.
 - 9 In the Server list, select the CallPilot server.
 - 10 Click OK.

To configure Copy and Folder settings

- 1 From the main Netscape window, choose Tasks>Mail & Newsgroups. The Mail & Newsgroups window appears.
- 2 Choose Edit>Mail & Newsgroups Account Settings. The Mail & Newsgroups Account Settings window appears.



- 3 In the account list, select Copies and Folders.

- 4 For Place a Copy in, select Other.
- 5 Change the location to Local Folders>Sent.
- 6 For Keep Message Drafts in, select Other.
- 7 Change the location to Local Folders>Drafts.
- 8 For Keep Message Templates in, select Other.
- 9 Change the location to Local Folders>Templates.

To configure text formatting

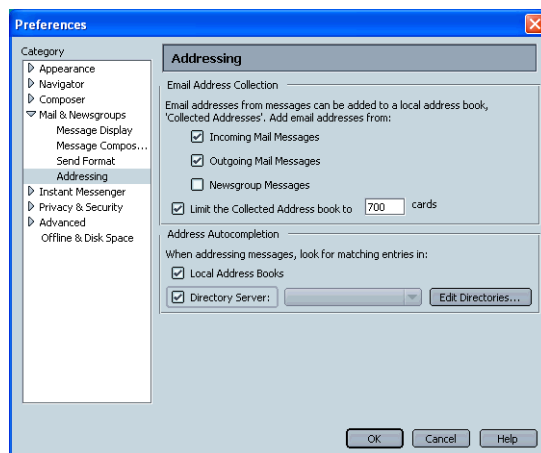
- 1 From the main Netscape window, choose Edit>Preferences. The Preferences window appears.
- 2 In the Mail & Newsgroups category, select Send Format.
- 3 Select Convert the message to plain text.
- 4 Click OK.
- 5 Choose Tasks>Mail & Newsgroups. The Mail & Newsgroups window appears.
- 6 Choose Edit>Mail & Newsgroups Account Settings. The Mail & Newsgroups Account Settings window appears.
- 7 In the account list, select the name of your account.
- 8 In the Account Settings pane, clear the Compose messages in HTML format check box.
- 9 Click OK.

To configure access to the CallPilot Address Book

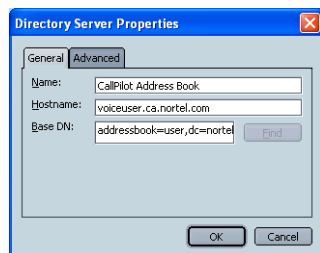
Note: Since Netscape 6 does not support an authenticated logon to an LDAP server, you cannot view distribution lists in the CallPilot Address Book. You can only view individual CallPilot addresses.

- 1 Choose Tasks>Mail & Newsgroups. The Mail & Newsgroups window appears.
- 2 Choose Edit>Preferences. The Preferences window appears.

- 3 In the Mail & Newsgroups category, select Addressing.



- 4 In the Address Autocompletion section, check both the Local Address Books and Directory Server options.
- 5 Click Edit Directories. The LDAP Directory Servers window appears.
- 6 Click Add. The Directory Server Properties dialog box appears.



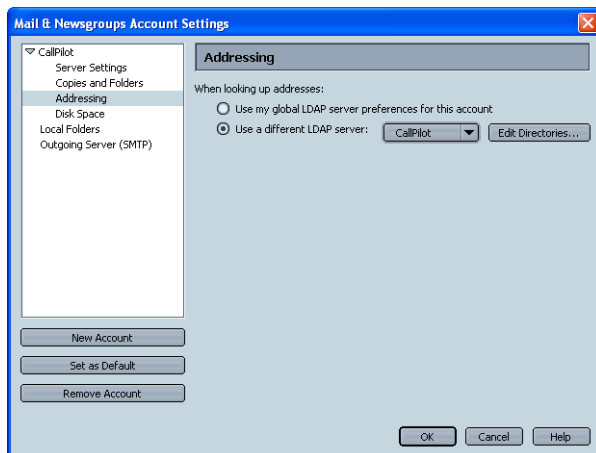
- 7 Specify the connection information for the CallPilot Address Book:
- a. In the Name box, type a name for the CallPilot Address Book to help you to identify it.
 - b. In the Hostname box, type the CallPilot server FQDN.

- c. In the Base DN box, type the LDAP search base for viewing individual addresses only.

addressbook=user, <search base suffix>

For more information about the search base syntax, see “Connecting to the CallPilot Address Book” on page 54.

- 8 Click OK, and then exit the LDAP Directory Servers window.
- 9 Choose Edit>Mail & Newsgroups Account Settings. The Mail & Newsgroups Account Settings window appears.
- 10 Expand your mail account list and then select Addressing.



- 11 Select Use a different LDAP server, and then select the CallPilot Address Book (the server you added in step 7) from the server list.
- 12 Click OK.

To test your Desktop Messaging account

- 1 Exit and restart Netscape Mail to ensure that your new settings take effect.
- 2 Use your telephone to log on to your CallPilot mailbox.